

Preventive Maintenance (PM) Agreements



Maintain optimal performance and lower costs with regular preventive maintenance

More precise engineering, tighter system tolerances, electronic controls, higher operating pressures and more sophisticated component designs combine to make preventive maintenance more important—and more complex—than ever before. A Preventive Maintenance (PM) Agreement can help you maintain the efficiency of your Cat® equipment at a surprisingly low cost. We'll do the work on-site or at our professional service facilities... whatever is most convenient for you.

- Expert technicians perform services at factory-specified intervals using genuine Cat parts
- Fixed pricing
- Flexible scheduling and services performed after business hours
- Well documented service history increases resale value
- Inspections and S-O-SSM Fluid Analysis detect potential problems early, reducing failures and repair costs

CATERPILLAR®

Preventive Maintenance (PM) Agreements

The right maintenance, right on schedule

Consider your current preventive maintenance practices and service needs, and ask yourself who is best qualified to provide these services. Whether you operate a single piece of Cat equipment or an entire fleet, you need someone you can count on to know what it takes to keep your equipment operating at maximum efficiency and productivity. Chances are, we can provide service in a more timely, efficient and cost-effective manner. When we do, you save time, improve equipment availability and have more resources to concentrate on other important aspects of your business.

We can develop a PM Agreement that places responsibility for preventive maintenance in the hands of our experienced technicians.

- Highly trained technicians inspect and maintain your equipment.
- Written reports and analysis provide additional indicators that should be addressed to prevent costly repairs.
- S-O-SSM Fluid Analysis maximizes equipment life by identifying potential concerns and abnormal wear.

Flexible to fit your needs

Like all of our Customer Support Agreements, a PM Agreement is specifically designed to fit your business needs, your equipment and your applications. We will help you analyze how you work, where you work and the extent of your service capabilities to determine the type of PM Agreement that is right for you.

No-hassle EPA compliance

Used oil, filters and other hazardous fluids must be disposed of in compliance with strict federal laws. When we perform your maintenance, we'll take care of everything, including the paperwork. That's one less worry and one more way a PM Agreement improves your equipment management, saving you time and money.

Fixed costs for your entire fleet

These services are offered at a fixed cost per usage, per month or per visit, so you can plan your costs and manage your business more effectively. Don't worry if you have a mixed fleet. Our expert technicians can provide preventive maintenance services for most equipment makes and models.

Always the best products and services

An important benefit of our PM Agreement is the exclusive use of genuine Cat parts and maintenance products. They're your guarantee of quality, performance and value in all of your equipment service.

We're ready to work with you to develop an agreement that provides maximum benefits for your equipment, your resources and your way of working.



Here are just a few of the preventive maintenance options available. All are performed at factory-specified intervals using genuine Cat parts.

- Change engine oil and filters
- Lubricate all fittings
- Inspect and clean air induction system
- Inspect and clean cooling system
- Inspect charging system
- Check for fluid leaks
- Inspect all hoses and belts
- Clean and/or change fuel filters
- Take fluid samples (engine, hydraulic, transmission)
- Perform Custom Track Service inspections (on track equipment)
- Inspect tires and valves, inflate to proper pressure
- Inspect bucket linkage or lift cylinders
- Inspect Ground Engaging Tools
- Inspect brake system
- Inspect safety equipment
- Change hydraulic oil and filters

CAT® DEALERS DEFINE WORLD-CLASS PRODUCT SUPPORT.

We offer you the right parts and service solutions, when and where you need them.

The Cat Dealer network of highly trained experts keeps your entire fleet up and running to maximize your equipment investment.

