

FRONT STRUCTURE (BOOM AND STICK) ASSURANCE PROGRAM FOR HYDRAULIC EXCAVATORS

The **Front Structure Assurance Program for Hydraulic Excavators** is a boom and stick repair and replacement program developed by Caterpillar® for specific hydraulic excavators that have completed dealer machine rebuilds, or a combination of modular rebuilds of the linkages, hydraulics or engine and cooling systems. The program is primarily designed to assure customers of structural integrity of the boom and stick after the rebuild. Receive peace-of-mind when considering a rebuild investment against the potential risk of unexpected machine front structure repair costs. And in turn reduce the financial risk to customers who purchase qualifying rebuilds.

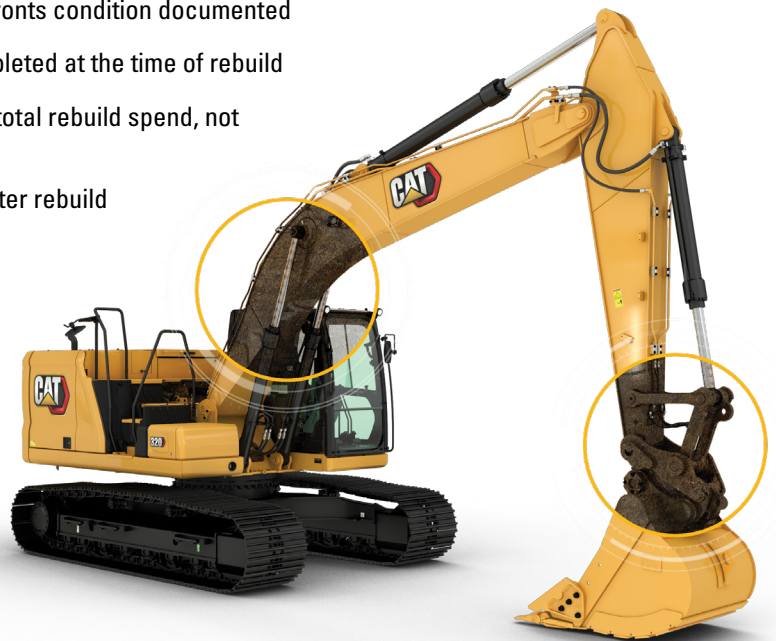
This coverage is at no extra charge for qualifying machines with a rebuild/refresh including front inspection, repairs and a total rebuild spend (parts & labor) of at least \$50,000.

Key Program Features

- Applicable to all 320-395 models of D series and newer, assuming qualifying criteria are met
- Coverage for repair and/or replace of Cat® Original Equipment booms and sticks
- Coverage duration of 4 years, up to maximum total hours (whichever comes first)
 - » Proration of coverage: 100% for year 1, 75% for year 2, 50% for year 3, 25% for year 4
- Coverage is transferable for machine sales within the same dealer territory
- Program claims to be managed through Caterpillar Warranty Claims system

Key Criteria for Program Qualification

- TA1 or TA2 inspection completed before enrollment, with front condition documented
- Pre-existing boom and/or stick required repairs to be completed at the time of rebuild
- Minimum rebuild spend (parts & labor) of at least \$50,000 (total rebuild spend, not specific to structures)
- Minimum of level 1 CVA with annual inspection required after rebuild
- Enrollment form and documentation must be completed



Contact your Product Support Sales Representative (PSSR) for more information. Full program details available from your Cat Dealer under Extended Coverage Bulletin number 05.111.

Dealer Name



FRONT STRUCTURE (BOOM AND STICK) ASSURANCE PROGRAM

HYDRAULIC EXCAVATOR FRONT STRUCTURE ASSURANCE COVERAGE ⁽¹⁾			
REGION: NORTH AMERICA			
MODEL ⁽²⁾	COVERED COMPONENTS	MAX COVERAGE (IN HOURS)	MAX COVERAGE (IN YEARS)
320-340	Boom	20,000	4
320-340	Stick	20,000	4
349-395	Boom	25,000	4
349-395	Stick	25,000	4
⁽¹⁾ Coverage ends with the stated years or hours, whichever occurs first.			
⁽²⁾ Only for D series excavators and newer.			

Note: All expenses related to the initial inspection and necessary repairs at the time of the rebuild, such as weld repair cracks and replaced sub-components of the Front Structures, are the customer's responsibility. This program is applicable to the front structures after the completion of any such needed repairs at time of rebuild.

This program coverage assures customers that the boom and stick will remain repairable for specified terms. Dealer reimbursement for repair parts and repair labor for boom and stick repairs will follow the proration in the "Dealer Reimbursement" section. If it is determined by Caterpillar that a covered component is not weld repairable during the term, subject to customer and dealer fulfillment of "Participation Guidelines," Caterpillar will provide a replacement component, following the proration table found in the "Dealer Reimbursement" section. Expense for labor to install replacement components, such as additional attachments, harnesses, hydraulic lines, etc. is the customer's responsibility.

This coverage begins at the same time as excavator complete or modular rebuild is completed and terminates per age or hours, whichever occurs first, as shown in the table above. As an example, a machine rebuilt at 12000 Service Meter Unit (SMU) hours and enrolled in this program will have coverage for an additional 8000 SMU hours up to 20000 SMU hours total, or for a period of 4 calendar years from the date of the completion of the rebuild, whichever comes first. **This coverage only applies after all other applicable coverages for the failed component have expired (i.e. new machine warranty, new parts warranty, or applicable service letter).**